

Profile

Successfully led numerous local, national, and global systems implementation projects. Recruited, developed and managed departments. Highly motivated, independent and self-directed. Strong oral and written communication skills. Superior organizational, leadership, and mentoring capabilities. Formed and led teams of diverse professional and cultural experience and background. Highly focused on client/customer satisfaction; continuously seeking improvements in processes and methodologies.

Experience**PROJECT MANAGEMENT****Principal, Clayhaus Consulting**

Internet strategy for startup medical device company.

- ◆ Project manager leading diverse team. Tasked with developing strategy for and managing implementation of multiple sites (US and international).

Internet strategy and content development for startup renewable energy non-profit organization.

- ◆ Acting as expert resource developing RFQ, design structure and content direction.

Director, Information Technology & Services, Cephalon Inc.

Project Manager for global Laboratory Information Management System (LIMS) implementation.

Program Manager for global Enterprise Resource Planning (ERP) implementation. IT project lead for local LIMS, ERP, SDMS, RFID, and Data-Mining projects and for global Electronic Document Management System (EDMS) & global Corrective And Preventive Actions system (CAPA).

- ◆ Successful management of a global LabWare LIMS project from team building (7 sites) to scoping (of LIMS and ELN functions), from strategy plan development to requirements gathering, vendor and services selection, workflow analysis and configuration. Led and facilitated numerous team meetings and workshops. Delivered project status reports and updates (via written mechanisms and prepared presentations) to various levels of business sponsorship and IT partners.
- ◆ Successfully led the global implementation (5 sites) of QAD Mfg/Pro ERP system over a four year period. Managed a \$4M budget and multiple teams through the configuration, validation and deployment phases.
- ◆ Acted as lead IT role in the requirements gathering, selection process, validation, and/or successful deployment of multiple Tier 1 systems (LVS Sapphire, Sparta TrackWise, Waters NuGenesis, Systech, Aegis Discoverant) in support of laboratory, document management, quality, and supply chain businesses.

Manager, MIS, Anesta Corp.

Sales Force Automation (SFA) system selection, implementation, training, and support.

Pharmacovigilance system selection, validation and implementation.

- ◆ Successfully selected, implemented, and provided training and support for a SFA system.
- ◆ Led the IT effort in the selection and validation of an Adverse Event system.

ORGANIZATIONAL DEVELOPMENT**Manager, MIS / Director, Information Technology & Services, Anesta Corp. / Cephalon Inc.**

Organization and leadership to provide wide breadth of services and capabilities in the IT arena.

- ◆ Successfully built organization from one to nine people while adapting capabilities and services offered to match the company's changing goals. Developed staff to implement and support all aspects of the computing environment from desktops to LAN/WAN to specialized software requirements (graphics, laboratory, supply-chain, engineering, etc.).
- ◆ Partnered with multiple and diverse business operations – including Sales & Marketing, Clinical, Regulatory, Manufacturing, Quality, Business Development, Medical Affairs, Engineering, R&D,

and Finance – to deliver timely, mission-critical solutions.

DEPARTMENTAL MANAGEMENT

Manager, MIS / Director, Information Technology & Services, Anesta Corp. / Cephalon Inc.

Responsible for all departmental activities including project/product delivery, customer relations, yearly goal-setting, SOP authoring, budget management, and employee performance planning.

- ◆ Successfully managed the growth of the IT&S Department while improving customer satisfaction, and adjusting the scope of responsibilities to match the company's objectives.
- ◆ Honed a highly functioning, cohesive team that consistently rated "exceptional."
- ◆ Successfully forecasted and managed yearly expense (~1.9M) and capital (~\$2M) budgets.

CHANGE MANAGEMENT

Director, Information Technology & Services, Cephalon Inc.

Manage personnel and technical change during an acquisition.

- ◆ Successfully migrated from a Macintosh operating environment to a Windows, client-server network in less than 3 months while maintaining data integrity and with minimal downtime.
- ◆ Successfully transitioned, with minimal disruption, from an IT group supporting a small company to a site IT department focused on manufacturing and R&D support.

LABORATORY INFORMATICS

Principal, Clayhaus Consulting

Participated as a team-member on a multi-national Global LIMS project for a pharmaceutical customer.

- ◆ Developed Functional Design Specifications and User Test Cases.

Director, Information Technology & Services, Cephalon Inc.

Development of laboratory informatics services, functions and expertise.

- ◆ Developed an on-site informatics services presence that included staff and expertise to support and implement various laboratory systems in support of R&D and QC operations.
- ◆ Acted as local IT lead in a global effort to rationalize and standardize laboratory systems and solutions.

Information Systems Analyst, Anesta Corp.

Management of laboratory data systems.

- ◆ Implemented and integrated disparate Chromatography Data Systems with centralized servers. Developed data integration toolsets via ChemStation / Excel macros.

SYSTEM DEVELOPMENT & IMPLEMENTATION

Manager / Director, MIS, Anesta Corp.

Development and management of Marketing and Business Development databases.

Implementation of various Information Technology systems to aid the business.

- ◆ Developed database repository for the importing, warehousing and reporting of marketing data that was integral to successful sales targeting.
- ◆ Successfully developed and maintained a series of databases that assisted the Business Development Department in their goals.
- ◆ Implemented a number of systems such as email, videoconferencing, meeting scheduling, firewalls, network intrusion detection, data backup/recovery, and access control and monitoring.

BUSINESS EXPANSION

Manager / Director, MIS, Anesta Corp.

IT needs, functions, and services of overseas offices.

- ◆ Established and supported the IT infrastructure, systems, and processes for newly created marketing offices in the U.K. and Switzerland.

WEB SERVICES

Principal, Clayhaus Consulting

Developed, implemented and managed websites for pharmaceutical and medical-device companies.

- ◆ Develop project implementation plans.
- ◆ Provide reports on web traffic, update content, and manage uptime of companies' websites.

Deploy and/or manage Content Management System-based websites and social media programs for small non-profits.

- ◆ Provide technical expertise during planning, deployment, and maintenance phases.
- ◆ Configure and implement Content Management Systems.
- ◆ Manage social networking programs including Facebook, Twitter, YouTube, and blog sites

Manager / Director, MIS, Anesta Corp.

Internet strategy development and execution.

- ◆ Project lead for multiple Internet, intranet, and product/partner websites.

ANALYTICAL SERVICES

Technician / Analytical Research Associate, Chevron / Anesta Corp.

Laboratory analyses and associated data handling/presentation.

- ◆ Managed numerous QC, LC, TLC, and HPLC analyses in support of R&D and QC requests. Used a variety of data manipulation and statistical packages to present data.

Career History

2008-2011	Principal, Clayhaus Consulting
2000-2008	Director, Information Technology & Services, Cephalon Inc.
2000	Director, MIS, Anesta Corp.
1997-1999	Manager, MIS, Anesta Corp.
1995-1996	Information Systems Analyst, Anesta Corp.
1994-1995	Analytical Research Associate, Anesta Corp
1982-1994	Chemical Technician Chevron

Languages & International Exposure

Working knowledge of French and German. Extensive European travel. Assisted with medical/marketing conferences in multiple European countries.

Computer Skills

Highly proficient in MS Office including MS Project and Visio. Highly proficient in Adobe Creative Suite. Proficient in Crystal Reports.

Education

1983	Associate of Science, Chemical Technology Saddleback College, Irvine, CA. GPA: 4.0 Out of 4.0.
2005	Fundamentals of Finance for Managers (AMA)
2007	LabWare LIMS Certified Administrator (LabWare)

References

Available upon request.